



Free Tax Filing Assistance Resource Guide

Virtual Assistance

- [GetYourRefund.org](https://www.getyourrefund.org)
 - Campaign for Working Families (CWF) partners with GetYourRefund to provide virtual tax preparation services.
 - Household income must be < \$66,000 for 2022.
- Be sure to have your [tax documents](#) ready before starting the online filing process.

Drop-Off Locations

- CWF lets you drop-off your [tax documents](#) at the sites listed below.
 - NOTE: an **appointment is required** for drop-off at CHOP Karabots, ECS/St. Barnabas, and Triumph Church.
- Map of all CWF sites with hours and appointment requirements are listed [here](#).

West Philadelphia

1. **CHOP Karabots** (appointment required)
4865 Market St., Philadelphia, PA 19139
Tuesday and Thursday 5pm-7pm
Saturday 9am-1pm
Appointment required.
[Click here](#) to schedule an in-person appointment or drop-off.
2. **Episcopal Community Services (ECS)/ St. Barnabas Mission** (appointment required)
6006 W. Girard Ave., Philadelphia, PA 19151
Monday and Wednesday 9am-6pm
[Click here](#) to schedule an in-person appointment or drop-off.



North Philadelphia

1. **Triumph Church** (appointment required)
1648 W Hunting Park Ave., Philadelphia, PA 19140
Tuesday through Thursday 10am-4pm
[Click here](#) to schedule an in-person appointment or drop-off.

Northwest Philadelphia

1. **St. James School**
3217 W. Clearfield St., Philadelphia, PA 19132
Wednesday 3pm-7pm
Saturday 10am-2pm
No appointment needed.

In-person Filing Appointments

- CWF also offers in-person filing assistance sites.
 - NOTE: some of these sites require appointments. Links to schedule appointments are provided.
- Be sure to have your [tax documents](#) ready before making an appointment or walking in for an appointment.
- [Click here](#) for a map of all CWF sites with hours and appointment requirements listed.

West Philadelphia

1. **ACHIEVEability**
5901 Market Street, 4th Floor, Philadelphia, PA 19139
Monday through Thursday 10am-3pm
[Click here](#) to schedule an in-person appointment.
2. **CHOP Karabots** (appointment required)
4865 Market St., Philadelphia, PA 19139
Tuesday and Thursday 5pm-7pm
Saturday 9am-1pm
Appointment required.
[Click here](#) to schedule an in-person appointment or drop-off.



3. **Ebenezer Temple**

5649 Christian Street, Philadelphia PA 19143

Monday and Tuesday 12pm-6pm

Wednesday and Thursday 10am-2pm

Saturday 9am-2pm

No appointment needed.

4. **Mount Pisgah A.M.E. Church**

428 N. 41st Street, Philadelphia, PA 19104

Monday 10am-3pm

Friday 10am-3pm

Saturday 9am-3pm

No appointment needed.

5. **Episcopal Community Services (ECS)/ St. Barnabas Mission** (appointment required)

6006 W. Girard Ave., Philadelphia, PA 19151

Monday and Wednesday 9am-6pm

[Click here](#) to schedule an in-person appointment or drop-off.

Northeast Philadelphia

1. **CFW Northeast** (appointment required)

Path Building, 1919 Cottman Ave., Philadelphia, PA 19111

Monday through Thursday 9am-7pm

Friday 9am-3pm

Saturday 9am-1:30pm

[Click here](#) to schedule an in-person appointment.

2. **OCCDA**

6500 Castor Ave., Suite A, Philadelphia, PA 19149

Monday 4pm-8pm

Tuesday through Thursday 10am-4pm

Saturday 9am-2pm

No appointment needed.



North Philadelphia

1. **CBF Headquarters**

1415 N. Broad St., Suite 223, Philadelphia, PA 19122
Monday and Thursday 9am-7pm
Friday 9am-3pm
No appointment needed.

2. **Triumph Church** (appointment required)

1648 W Hunting Park Ave., Philadelphia, PA 19140
Tuesday through Thursday 10am-4pm
[Click here](#) to schedule an in-person appointment or drop-off.

3. **Indochinese-American Council**

4936 Old York Road, Philadelphia, PA 19141
Monday and Wednesday 10am-2pm
Thursday 4pm-7pm
Saturday 8am-11am
No appointment needed.

4. **North 10**

3890 N. 10th St., Philadelphia, PA 19140
Tuesday through Thursday 3pm-7pm
No appointment needed.

Northwest Philadelphia

1. **CareerLink Northwest**

5847 Germantown Ave., Philadelphia, PA
Monday through Thursday 4pm-8pm
Saturday 9am-2pm
No appointment needed.

2. **St. James School**

3217 W. Clearfield St., Philadelphia, PA 19132
Wednesday 3pm-7pm
Saturday 10am-2pm
No appointment needed.



Center City

1. **RISE**

1425 Arch Street, Philadelphia, PA 19102
Monday and Wednesday 9am-7pm
Tuesday and Thursday 9am-6pm
Friday 9am-3pm
No appointment needed.

2. **Penn Walk-In Legal Assistance Clinic**

Church of Holy Trinity
1904 Walnut St., Philadelphia, PA 19103
February 28 4:45-5:30pm (more dates to be added)
No appointment needed.

South Philadelphia

1. **Dixon House**

1920 S. 20th St., Philadelphia, PA 19145
Monday and Wednesday 2pm-7pm
Saturday 9am-2pm
No appointment needed.

2. **Houston Center (United Communities)**

2029 S. 8th St., Philadelphia, PA 19148
Tuesday and Thursday 2pm-7pm
No appointment needed.

Language Assistance

If you would like an in-person filing appointment and need assistance **in a language other than English**, you can use the IRS's VITA locator tool to find locations near you that offer services in your preferred language: <https://irs.treasury.gov/freetaxprep/>.



Legal Assistance

Philadelphia Legal Assistance's [Taxpayer Support Clinic](#) can help with some federal income tax issues beyond normal filing assistance (see examples below). **To make an appointment, call Philadelphia Legal Assistance Monday through Thursday from 9:30 a.m. to 12 p.m. at 215-981-3800 or apply for help [online](#).**

Examples of help that may be offered:

- When you are eligible for an Earned Income Tax Credit (EITC) and/or other refund, but are not receiving the full amount you claimed on your return.
- When the IRS asks you to prove certain details of your tax return, which may be an audit or examination.
- When you owe taxes that you can't afford to pay.
 - When you have levies, which is when the IRS takes money out of your wages or Social Security benefits.
 - When tax bills have gone to collections with solutions like Offers in Compromise, Installment Agreements, and entering Currently Not Collectible status.
- When you disagree with the amount of tax the IRS says that you owe, which may involve going through U.S. Tax Court Litigation or, especially if the IRS has been taking your refunds.
- When you are an employee and your employer is misclassifying you by treating you as an independent contractor and not withholding taxes from your pay (e.g., giving you a 1099 instead of a W-2, or paying you in cash off-the-books/under-the-table).
- In *limited* circumstances they may be able to assist with resolving State and City income tax matters. For City of Philadelphia Real Estate Taxes (also known as Property Tax, this is the tax on your home or on other real estate you own), you can call the **Save Your Home Philly Hotline Monday through Friday from 9:00 a.m. to 5 p.m. at 215-334-HOME (4663).**